



March 13, 2020

Homewood's Coronavirus (COVID-19) Emergency Preparedness Update

At the recommendation of our government and public health agencies and following the national emergency declared by the President, Homewood is enacting the following emergency plan in response to the COVID-19 virus. **At this time, there are no confirmed cases on any of our campuses.** The overarching goal of our emergency plan is to protect our residents and co-workers safety and well-being and is aimed at preventing the risk of exposure among our campus residents and co-workers.

Effective immediately, we are implementing the following temporary measures to our campus operations;

Health Care / Assisted Living / Personal Care Units

- For family members and friends of residents who live in our health care center and personal care /assisted living care settings, we are restricting visitation. The **ONLY** exception is end of life care. This includes all visitors, including IL campus residents.
- All approved visitors will be screened before being permitted to enter the facility. Screening will include:
 - obtaining temperatures,
 - questioning and observation for the cardinal signs of COVID-19, which includes- fever, cough, shortness of breath, and
 - exposure risk either through travel to an affected geographical area or exposure to another individual with presumptive/confirmed diagnosis.

Any individual with a risk identified through screening will be denied entry.

- All approved visitors granted access will be required to wash their hands upon entering the building and directed to the nearest handwashing station.
- Activities for our health care and personal care/assisted living residents will be limited to small group activities on each unit. No off-campus travel is permitted, including family trips.
- Doctor visits/medical exams for residents in health care and personal care/assisted living residents will be prioritized by urgency. Non-urgent visits will be rescheduled for a later time.

- Resident care plan and support plan meetings will be held via remote avenues, such as telephone conferencing or video conferencing.

Independent Living Apartments and Cottages/Patio Homes/Villas

- Visitation should be limited at this time. Please do not host off campus visitors in your unit or elsewhere on campus until further notice. We strongly recommend that you limit off campus trips or visits for essential purposes only.
- Home care and home health services that are necessary to ensure the health and safety of the resident may continue in the resident's unit.
- Any campus resident or co-worker who pursues international or domestic travel to areas with identified community transmission will be required to self-quarantine upon return for 14 days. This includes layover locations. Residents under quarantine will not be permitted to enter campus buildings during the 14 day period.
- All campus activities and group functions, such as church services, musical activities, parties etc. will be cancelled across the campus at this time. This includes our campus restaurants and dining venues. Dining services will provide meals through meal delivery and / or takeout. Residents who pick up meals in the community center will be screened for temp, symptoms, and risk exposure. Homewood will waive meal delivery charges throughout this emergency situation.

We do recognize that restricting visitation has negative effects on the affected residents and families and visitors. We are encouraging and facilitating other ways that might be utilized, such as telephone, email, text, facetime, videoconferencing, etc.

We are also posting updates to our Facebook pages and our campus websites for families and visitors to reference.

We understand the impact that these measures may have on your daily life. Please know that our primary concern is to protect the health and well-being of our campus residents. We appreciate your patience and understanding as we navigate this together.

Fondly,

Candace McMullen
Vice President of Operations
Homewood Retirement Centers, Inc.