



June 9, 2020

Residents, Families and Co-workers:

Greetings to you all! 2020 has been quite challenging to date. While closing our campus to prevent COVID-19 from entering was difficult, the process of re-opening is not as simple as it would seem. Because we serve a population that is the most vulnerable to the COVID-19 virus, our Health Care and Assisted Lifestyle residents must follow the schedule set forth by the Pennsylvania Department of Health. This is much more restrictive than what is in place for our Independent Living population and what has been established for the general public in Blair County.

Blair County is now in the "Green" phase of reopening and many businesses are now open with certain criteria such as reduced occupancy, additional sanitation, and most requiring masking. For our **Independent Living** residents, we are following a phased approach with similar guidelines. Because the safety of all who live and work on our campus is our highest priority, we will move forward cautiously. We have adopted a five phase approach and will remain in each phase for 14 days prior to moving forward. This aligns with the incubation period of COVID-19 and allows us to monitor for any signs of the virus prior to advancing. We are currently in Phase 2 which allows us to resume activity with reduced occupancy, additional sanitation, social distancing, and masking in indoor common space. We will move to Phase 3 on Friday June 19, 2020. During this phase, we will increase hours and occupancy of our amenities and services. If all goes well, we should be fully operational by July 17, 2020. I know these limitations can be very frustrating but I ask for your help to support this safe re-opening plan.

While we wait on the Pennsylvania Department of Health to provide a definitive re-opening plan for our **Health Care** and **Assisted Lifestyle** residents and families, we understand that your patience may be wearing thin. Please understand that it is imperative that we follow the directives from our governing bodies. As we receive dates and specific direction, we will share that with you. For now, we are scheduling window visits, Facetime, Skype, phones calls, and sharing emails. These have been heartwarming and are filling the gap as we await a date for full visitation.

Our Co-workers have been exceptional through all of this and continue to find creative ways to provide care and services to our residents. Though this has been hard on everyone, our focus has been to bring joy to our campus each day. We are incredibly grateful to our dedicated group of co-workers.

In closing, I would like to thank everyone for their support and patience through all of this. It has not been easy, but we have achieved our goal of maintaining a COVID-19 free campus! This is something to celebrate. We could not have accomplished this without the support from all of you!

God bless you all!

A handwritten signature in cursive script that reads "Lisa Defibaugh".

Lisa Defibaugh, Executive Director