



RETIREMENT CENTERS, INC

TELEPHONE
301-582-1626

FAX
301-582-4896

16107 ELLIOTT PARKWAY
WILLIAMSPORT, MD 21795-4084

October 2020

To the Homewood at Martinsburg family:

While it is a possibility we have been prepared for, the increased presence of COVID-19 on the Homewood at Martinsburg campus presents a challenging situation for us all. I write to you today to share my confidence in God's faithfulness and our Homewood at Martinsburg family of residents and co-workers. The care of those infected by the virus has been committed to some of the most capable caregivers available.

We have all witnessed the strong campus leadership we have in Lisa Defibaugh, Edna Huber, and their teams. Here are some of the things we are doing at the corporate level to support Lisa and her team during the response:

- Candace McMullen, vice president of operations, continues to be focused on working with the campus leadership team and various entities focusing our response.
- Suzanne Glisan, director of clinical services, is working tirelessly to ensure that all of our safety protocols exceed health regulations and match best practices in the industry.
- Jodi Irvin, director of talent engagement, has redoubled her efforts these past couple of weeks on securing additional staff to support the Martinsburg campus as we are stretched thin due to staff who have contracted the illness.
- Steve Plasterer, director of purchasing, has been working since the start of the pandemic to secure the Personal Protective Equipment (PPE) and testing supplies needed to equip our co-workers and maintain their safety.

The work of many others is going on behind the scenes, and I hope you know that this is something we are well-prepared for and are managing through very capable and experienced hands.

While Lisa Defibaugh will continue to be your primary source of information regarding COVID-19, please call our Coronavirus Hotline at 301-223-4410 or email info@hmwd.org if there is anything you would like to communicate to the Corporate Office.

Finally, I want to thank all of Homewood's co-workers, residents, and family members for making the necessary adjustments to help us navigate these difficult circumstances.

In your service,

Thad Rothrock
President & CEO