



March 11, 2021

Dear Residents and Families,

Greetings! I am pleased to share with you a good report on the progress we are making with our reopening plans and new visitation guidance from the Department of Health and Human Services for our Health Care Center.

Most importantly, we have no cases of COVID-19 on campus. Our most recent coworker that had tested positive did not develop any symptoms and has finished the required isolation period to return to work. All of our staff and resident tests continue to have negative results.

On March 7, 2021 we hosted our fourth vaccination clinic. At this point most of our campus have received the vaccination. Our contracted pharmacy will continue to provide vaccines on an ongoing basis for residents and coworkers. We are very blessed to have over 500 campus members vaccinated.

I am most excited to share with you the updated visitation guidance from the Department of Health and Human Services. The Department has determined that due to the vaccination rates in senior care facilities, visitation policies can be revised. Though there are safety parameters that must be maintained, all residents will be permitted to have scheduled visits with loved ones. We received this notification last evening and are studying the details and will develop our policies in the coming days.

I share with you below a brief update of reopening activity for each level of care on our campus.

Health Care Center

Springfield, Countryside and Waterside Units:

With the warmer weather and daylight saving time upon us, we are preparing our outside visitation areas. We hope to begin scheduling outdoor visits in the coming weeks. We continue to offer limited visits in our designated area with strict adherence to screening and safety protocols. We also continue to offer remote video visits. Residents are enjoying a variety of small group activities and dining while maintaining distance and adhering to safety protocols.

Tenley Rehabilitation and Observation Unit

All of our rehabilitation clients and residents coming from the acute care setting are admitted to our Tenley unit for a 14 day observation period. This allows for adequate time to monitor for any signs or symptoms of COVID-19 prior to contact with residents or coworkers from other areas of our Health Care Center.

This unit has a dedicated team of therapists and nursing staff who specialize in recovery from illness, injury or surgery.

Assisted Lifestyle

Our Assisted Lifestyle community continues with our reopening plans. Both outdoor and indoor visitation areas will be available for scheduled visits with families. Residents are also enjoying bus tours in small groups to do some sightseeing. Salon and podiatry services are available by appointment.

Independent Living

All services and amenities are available for independent living residents to enjoy. Our beauty shop, fitness center, pool, chapel, and café are all open. We continue to offer a variety of Zoom fitness classes for those who prefer remote participation. We are also offering a variety of small group activities. We are monitoring guidance from the Governor on occupancy limits and will adjust capacity in our indoor spaces as we are able.

Reopening updates will be posted to our website weekly to keep you informed.

I pray you all enjoy the sunshine this week!



Lisa Defibaugh, Executive Director